

**RTC**  
**SERVICES**  
*"We Stand on Service"*  
**2023**  
**ANNUAL**  
**REPORT**



# FROM THE DIRECTOR

## Tonya Reed

2023 was a year of new beginnings. We started a large renovation project at our Columbus Ave building. This will house our transportation department and adult day services. We became a Richwood Coffee beneficiary, which helps our clients access our community. We also started our own PodCast, A Place at the Table. The podcast focuses on educating others and advocating for those we support.

Advocacy was another important theme for the year. RTC is a member of OPRA (Ohio Provider Resource Association). OPRA led the effort to advocate for significant rate increases for our services. Through these efforts, I had the privilege of testifying in person at the Ohio Senate Health Committee. The provider community in Ohio was successful in seeing the biggest rate increase for our services since 2008! This will allow all Ohio providers to increase our staff's wages in 2024. This was a huge accomplishment!

The work we do at RTC is important and it makes a difference in others' lives. We are grateful for our amazing staff and our community partners who make this work possible!



*Tonya Reed*



# 2023 HIGHLIGHTS



Adult Day Service  
38 clients supported



Community Engagement  
42 clients supported



The Studio  
30 clients supported



Pos+Abilities  
34 clients supported



Production  
38 clients supported



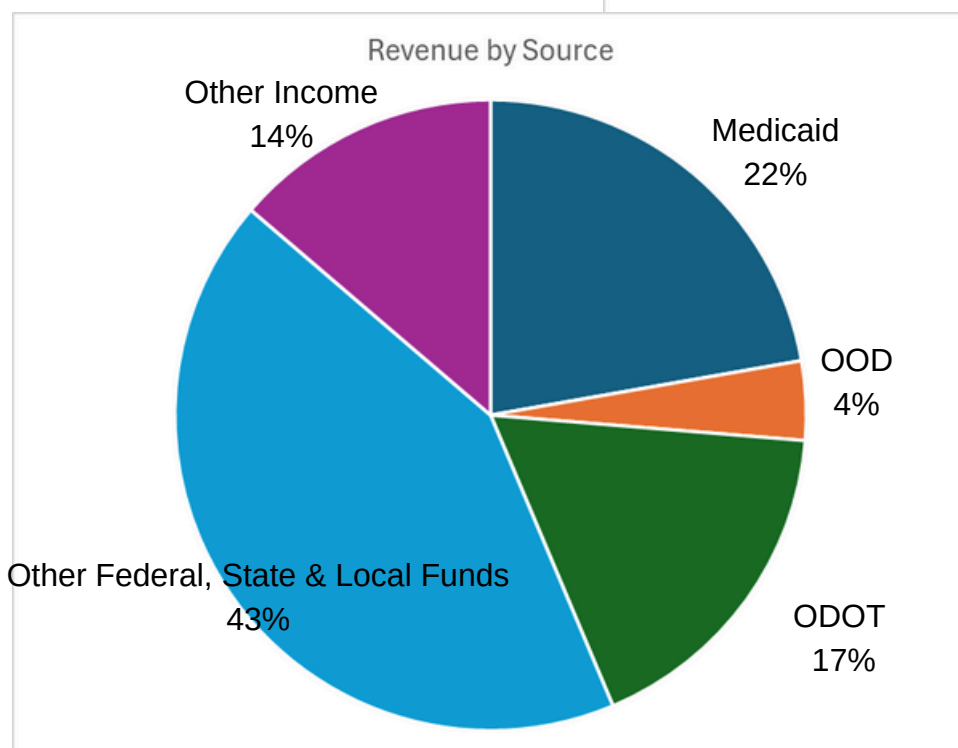
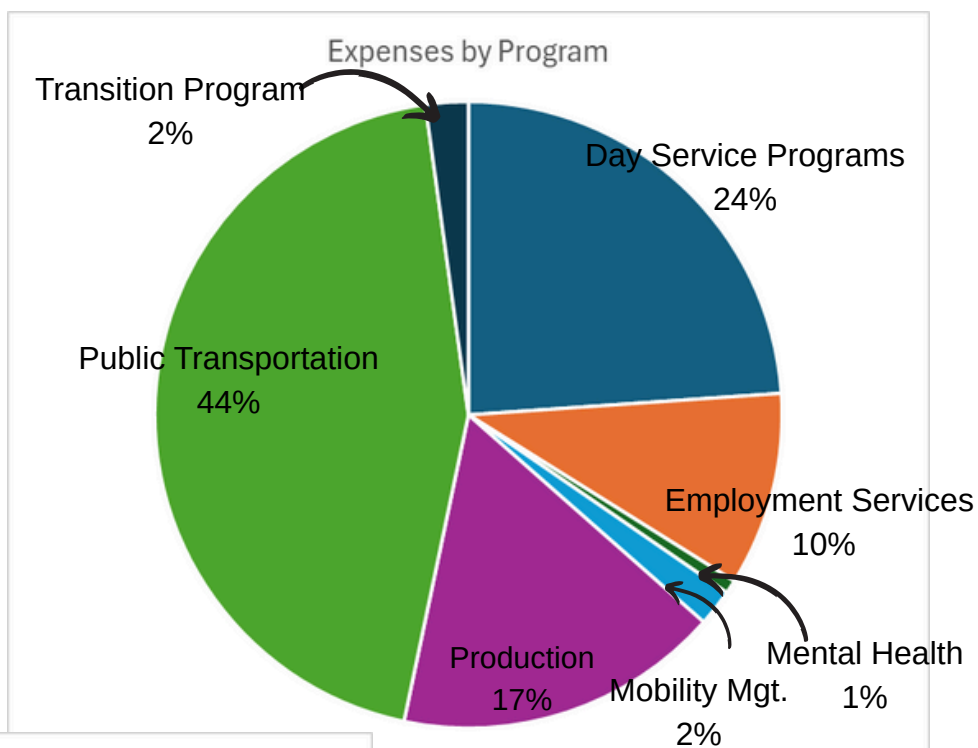
RISE (Transition Services)  
43 clients supported



Employment Services  
184 clients supported



# 2023 ANNUAL REPORT FINANCIAL NUMBERS





# NEW PARTNERSHIP BRINGS SO MUCH JOY

RTC Services has been a part of the Logan County community for 56 years. Today, we continue to partner with companies that believe in community and advocate for those we serve.

In 2023 we began a partnership with Richwood Bank that greatly enhances the lives of RTC clients. Richwood Coffee is the catalyst that serves their communities. When you buy a coffee at Richwood bank 100% of your donation goes to the agencies they serve like RTC. We also can boast four baristas for guest Barista Day; DJ Casey, Russ Foust, Jack Costin, and Mike Predmore.

Through the generous donations of our community to Richwood Coffee, every program was given the opportunity to drive go-karts, create pottery, and attend a holiday movie.

RTC always wants to see our clients thrive within their circumstances. On a bright, sunny day in August, we were blessed with the opportunity to watch people who will probably never get to drive a car let loose in go-karts at The HUB with Rocky Grimes in West Liberty.

There was an abundance of laughter, the biggest smiles, and pure joy as each person took their turn speeding around the track. Rocky even made sure a young man who is blind had the opportunity to feel the exhilaration of driving for the first time.



Each of us gets so much satisfaction after we create something and the people we support are no different. In October, they had the opportunity to make ghosts at Cracked Pot Studio. Thelma Matthews, who started our Studio program, spent many days with those we serve, helping them mold and paint ghosts for their Halloween collection. The community was so generous in 2023 that they were also able to make Christmas ornaments with Thelma. The talent in the RTC programs never ceases to amaze!

On the last day of programming before Christmas break our ADS programs went to the Elder Theater in Jackson Center to see the new Wonka movie. The smell of popcorn, the magic of the movie and the excellent customer service of the Elder Theater staff made the day perfect.



# TRANSPORTATION HIGHLIGHTS

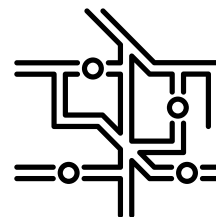


RTC Transportation had a strong 2023. Here are just some of the stats:

28 transit vehicles  
41 drivers  
62,627 trips  
678,957 miles

Top places people go:

- Medical
- Employment
- Day Programs



Our transit drivers drove the equivalent of 17 times around Ohio.

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## Hill Completes Leadership Logan County



Jaime Hill, Transportation Supervisor, graduated from Leadership Logan County in May. This program familiarizes participants with all the Logan County has to offer. In addition it helps build leadership skills, encourages personal growth and development and shows them the many opportunities to give back to their community.





## SUMMER INTERN PROGRAM DEBUTS

2023 debuted a new summer program that serves RTC as well as high school and college students who need a summer job.

The Summer Intern Program allows young men and women to have an opportunity to learn about working with individuals who have developmental disabilities. One of their perks is getting crisis management training as well as CPR and first-aid at no cost to them. These skills and certifications will serve them in a variety of ways in any job they choose afterschool.

Cole Harbor was an intern that really enjoyed his time at RTC. The degree he was working toward was in education, and he saw the value of mentoring those who worked in production. He also learned the value of all skill sets and personalities on the production floor.

Jacob Reed is still in college working toward a social work degree and plans to work with adults with disabilities. He works at RTC every chance he gets Christmas break, and plans to to return next summer.



**RTC launched their first Podcast, RTC's A Place at the Table. This podcast focuses on educating and advocating for those we serve. Some of our guests include OPRA's Vice-President, Scott Marks, author Aaron Wright, various staff, family members and others who advocate for RTC clients. Check it out here:**

[Listen here](#)



## ORANGE ROOM COLLECTS CARE PACKAGES



Lexi Birt, DSP in the Orange Room (currently Grace's Space) organized a Memorial Day care package drive for soldiers. She collected items from, RTC, RISE FM, Lutheran Services, Richwood Bank, Vicario's Pizza, and Buckeye Bank. Funds from the Jerry Pitzer Memorial were also used to help ship 12 boxes of goodies for our troops in Kuwait.



## The Studio Participates in First Friday Art and Wine Walk

Clients from The Studio painted rocks with people that went to the Art and Wine Walk in August. They painted enough rocks to make Rocksy, a snake that visited downtown attractions in 2023. Rocksy was over three feet long. She visited the Holland Theater, The Market Place, and other places throughout the fall and winter.



## CONSTRUCTION BEGINS FOR TRANSPORTATION AND ADS

In June of 2023 RTC began the construction process for Transit and program rooms. Renovating the old Dollar General allowed us to have a new room for dispatch and the drivers. It also gave us two new program rooms, that will eventually allow for all day programs except production to be in one building.

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### Fishing with United Way Volunteers

In August Logan County has United Way Care Days. RTC asked for volunteers to clean out a storage room at Industries, and for people to support clients fishing. Both projects were a big success, but the smiles on the faces of those catching fish was priceless. Thank you City of Bellefontaine and Logan County Courts for choosing RTC!





## Board of Directors

Troy Gibson, President • Ben Kennedy, Vice President • Wes Easton, Fiscal Chair  
Mindy Daring, Secretary • Jeff Martin, Member • Susan Givler, Member  
Kathy Stierhoff, Family Rep. • Bert Schwaderer, Family Rep. • Matt Smith, Member



## Leadership Team 2023

Tonya Reed, Executive Director • Tina Burrey, Finance Director • Brian Zak, HR Manager  
Christy McGill, Program Services Manager • Russ Foust, Transportation Director  
Aaron Atherton, Employment Services Supervisor • Kylee Purtee, Day Program Support,  
Nita Wilkinson, Marketing and Development Manager • Ben Gladstone, Safety Coordinator

